Compliance. Simplified.

For Skilled Nursing Providers

404.301.3101   www.accushield.com

Meet your new team member + industry ally with Accushield!

At Accushield, we know that while regulations impact all providers, not all have the same needs. That's why we offer our customers solutions that solve common industry needs in order to:

- ✓ Eliminate redundancy while promoting regulatory compliance
- ✓ Create a real return on investment
- ✓ Give time back to staff without creating risk
- ✓ Reduce redundant technology and tools
- ✓ Impact staff retention and agency spend
- ✓ Create operational efficiencies, quality care opportunities, and more!

On average, Accushield customers begin seeing a return on investment between 30-60 days post implementation!

"The Skilled Nursing industry is like no other. Pulled in multiple directions, providers need solutions that not only solve their specific needs, but also create a true return on investment both financially and for their teams. As a former provider, I can confidently tell our customers that is exactly what we strive for at Accushield."

TK King
Vice President of Healthcare Strategy at Accushield

Accushield®

Accushield Solutions

Accushield

Infection Prevention and Control Suite

Imagine a single solution to manage your community's infection prevention and control program. That's exactly what we've done in order to elevate your program. You already know what works, we've just made it easier to get it done!

Facility Infection Control Improvements:

- ☑ Customized Clinical Surveillance
- ☑ Vaccine Management
- ☑ Trace Tracking
- ☑ Compliance Reports & Insights
- ☑ Respirator Fit Test Management
- ☑ Case Management **COMING SOON**
- ☑ Return-to-Work Management **COMING SOON**
- ☑ Personal Protective Equipment Tracking **COMING SOON**
- ☑ Tests and results **COMING SOON**
- ☑ Zone Management **COMING SOON**

The Accushield Infection Prevention and Control Suite leverages innovation and automation to change how skilled nursing providers respond to infectious diseases.

- › **Automated workflows**
- › **Real-time notifications and alerts**
- › **Customizable Settings**
- › **EHR Integrations**
- › **Dashboards and Insights**
- › **and more!**

Accushield

- ✓ sign in
- ✓ scan body temperatures
- ✓ ask health screening questions
- ✓ capture consent forms
- ✓ trace visitors and staff
- ✓ print name badges

Health Safety with Accushield

The Accushield sign in, health-screening, and forehead scanning kiosk can help prevent and/or stop the spread of infectious diseases by giving facilities a streamlined way to validate that every staff member, visitor, third-party caregiver, and vendor has completed daily screening protocols before entering. The ability to track which resident the visitor, third-party caregiver, and vendor sees during the visit through the Accushield kiosk system enables communities to reduce the risk of avoidable exposure and outbreaks.

▶▶ Daily screening checks include:

- ✓ **Touchless forehead temperature scan**
- ✓ **health screening quiestionnaire**
- ✓ **Required PPE acknowledgment form**

▶▶ Facility Infection Control Improvements:

- ✓ Helps keep out individuals exhibiting flu-like symptoms who may expose residents and staff

- ✓ Helps mitigate the spread of infectious diseases by tracking visitor and resident visit interaction.

- ✓ Helps with mass visitor, staff, third-party, and vendor communication for regulatory compliance and culture.

- ✓ Helps with prevention education and awareness (i.e. during the sign-in process, the person must agree to wash hands before entering resident care areas.

Accushield

Respirator Management

OSHA Compliance, without the spreadsheets

As a part of Accushield's Infection Prevention and Control suite, we're pleased to offer providers with a respirator fit test management solution designed to simplify the Occupational Health and Safety Administration's (OSHA) mandatory fit test guideline.
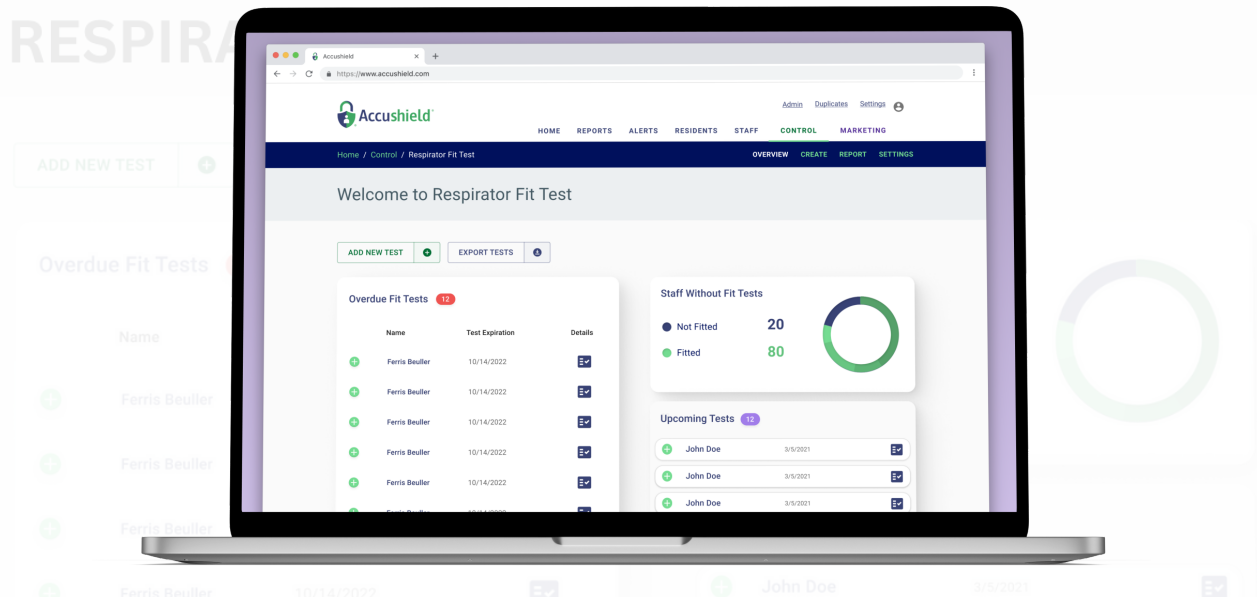
Compliance and safety is simplified with real-time alerts and standardized workflows and data capture, including:

- ⊘ Medical evaluations and signatures required for fit testing
- ⊘ Respirator manufacturer details for PPE management
- ⊘ Insights and reports that provide managers, surveyors, and other agencies with required details
- ⊘ A record of both failed and passed fit test evaluations
- ⊘ Sign-in alerts if a staff member signs in with a missing or outdated fit test
- ⊘ Due dates for the next fit test of each staff member

Accushield®

Engagement and Care Collaboration

Combining community needs into a single solution

Engage staff, visitors, third-party caregivers, and other individuals with Accushield's Engagement solution!

- ✓ Care conference reminders
- ✓ COVID-19 Updates
- ✓ Tour reminders + follow up
- ✓ All-Staff Meetings
- ✓ Facility Announcements
- ✓ Endless use cases!

Accushield's commitment to creating workflow efficiencies elevates your engagement approach:

- ❯ Communicate with contacts not listed in the resident record
- ❯ Seamless EHR integration to eliminate duplicate data entry
- ❯ Track communication for compliance
- ❯ Create groups for quick and easy recipient selection

No Hidden Fees or Extra Costs

Your new engagement tool is included in your monthly subscription!

A 100-bed facility can save over 30 hours of labor a month with Accushield's engagement tool. That's over 420 hours a year!

REDUCE OVERHEAD PAGING!

Accushield®

Real-Time Alerts and Notifications

Save critical time with automation

Time matters! That's why Accushield's real-time alerts and notifications alert pre-selected staff based on activity at your facility's kiosk.

- ✓ An individual is exhibiting flu-like symptoms
- ✓ A surveyor arrives
- ✓ A restricted visitor signs in
- ✓ An individual arrives for a tour
- ✓ An individual does not agree to a policy

Alerts and notifications can be configured at anytime! Perfect for:

- › Updating recipients due to staff turnover
- › Changing alert triggers
- › Increasing or decreasing the number of staff alerted

ADD ACCUSHIELD TO YOUR TEAM AND LET US KEEP YOU INFORMED!
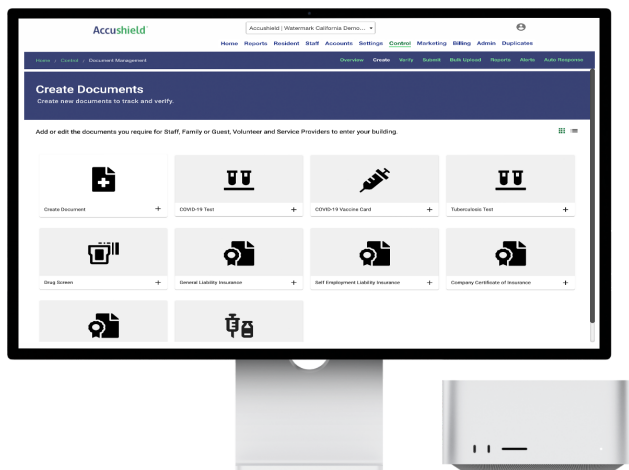
Accushield®

Policy and Document Management

Throw those clipboards away!

Still managing and tracking document collection using a clipboard and sheet of paper? What about stacks of file folders overflowing with important documents?

There's an easier way, and it starts with Accushield Document Management!

Customize who you want to collect documents or signatures from, the type of documents you want to collect, how often you'd like to collect them, and when the documents expire. Then sit back and start reviewing documents on Accushield's optional mobile app or kiosk as they're captured!

- > Real-time document capture
- > No more guessing which staff are missing documents
- > Capture staff signatures on inservice attendance records
- > NHSN reporting simplified
- > Let Accushield turn the details captured on the document into actionable data and insights

**Capturing signatures on policies, acknowledgments, and informed consents has never been easier!**

Accushield®

Emergency Preparedness and Evacuation

Do you know who is in your building right now?

In the event of an emergency, time matters. Can you confidently identify every individual in your facility and quickly provide the information to first responders?

If you're like most providers and answered "no", join the thousands of communities depending on Accushield to aide with emergency preparedness and evacuation.

When it's time to evacuate, use the Evacuation Report to quickly and easily identify every individual in your community and manage the evacuation.
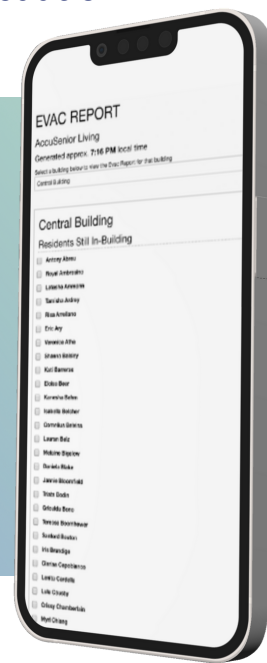
Need to provide a list to first responders? We can help!

Print the Evacuation Report directly from the printer connected to your kiosk.

Accushield®

Visitor Management

Improving the visitor experience one visitor at a time

Tracking visitor information is generally not the top priority in skilled nursing facilities; however, there's hidden value in doing so:

› Use visitor trends to streamline visit readiness

› Identify residents at risk for isolation and depression as a result of declining visits

› Capture data at the kiosk to increase communication capabilities

› Prevent unwanted visitors from entering care areas

› Capture visitor feedback at the end of their visit to improve future experiences

Entry Management Kiosk (with optional health screening)

The touchless temperature scanning and health screening kiosk provides a safe and effective tool to track the COVID-related health of all staff, visitors, third-party caregivers, and residents who enter and exit your facility.

Photo Verification + Badge Id Printing

Know who is in your building at all times with photo-capture upon sign-in as well as optional name badge printing -- which allows staff and fellow visitors to recognized who has safely and securely passed your screening process.

Instant Feedback from Visitors

Accushield's visitor experience surveys provide a communication channel that enables facility management to improve visitor satisfaction - in real-time. Facilities can also improve their online reputation by automating social media reviews using Accushield.
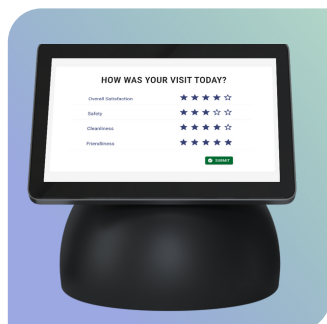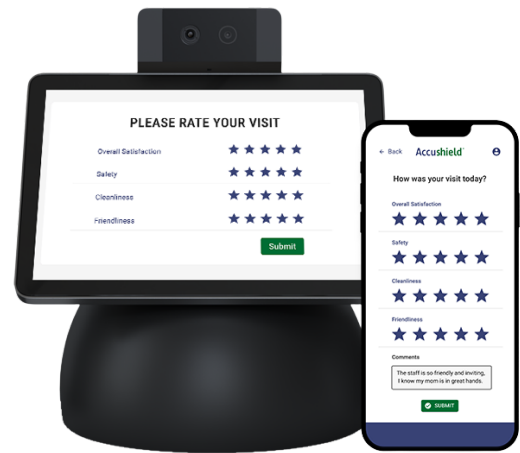
Accushield®

Manage Resident and Visitor Experience while Improving Your Online Presence

Requesting, visitors, staff, and third-party caregivers to provide feedback on your facility can be a full time responsibility...

With Accushield's Reputation Accelerator, you simply set it and forget it!

Leverage facility-level configurable settings to create feedback campaigns targeted at visitor types. Once the settings are saved, you're ready to begin receiving feedback in real time!

Focused on improving your online presence and rating? Use Reputation Accelerator to send residents, visitors, and third-party caregivers links to social media pages such as:

"With Accushield's Reviews & Surveys feature, we have been able to boost our google star rating, almost doubling the number of online reviews in 30 days. We are looking forward to beginning to apply the same concept to our biggest customer base... our employees, next month!"
- Lauren Cecil - Administrator at White Oak

Accushield

Workforce Management

Get ahead of turnover with Accushield!

Workforce retention has never been more important. Whether it's a result of burnout, being unhappy with management, a lack of tools, or any other barrier to a positive working experience, staff feedback matters. That's why Accushield's Reputation Accelerator™ solution enables staff feedback with just a few clicks.

- ✓ Quickly and easily create customized staff campaigns
- ✓ Select how often you want to receive feedback
- ✓ Receive feedback from your staff instantly
- ✓ Get alerted when staff have a negative experience
- ✓ Optionally, send staff your social media pages to leave reviews and improve your online recruitment opportunities

Did you know? Companies who conduct regular feedback experience 14.9% lower turnover rates - which not only directly impacts your bottom line, but, more importantly, the quality of care your residents receive.
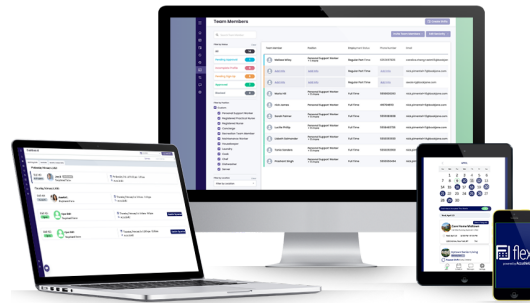
Accushield®

Flex Workforce Management

Fast and Simple Shift Fulfillment

flex

Callout to your team in as little as 30 seconds - no calls, emails, or texts!

Broadcast Shifts
Share open shifts with available staff in under 30-seconds

Notify Staff
Notify staff of available shifts through rule-based distribution.

Fulfill Shifts
Employees pick-up additional shifts in real-time.

Everything You Need to Find Shift Coverage

Broadcast Shifts

Automatically fill shifts with available (full-time, part-time, and casual) staff.

Intuitive Scheduling

Easily publish schedules, identify conflicts, and keep employees informed.

Employee Empowerment

Give your team flexibility, choice, and work/life balance with the Flex app.

CareNetwork

Automatically send unfulfilled shifts to your preferred agency partners.

Accushield

Why Flex Workforce

Built with healthcare in mind to solve staffing challenges.

End-to-End Visibility

Manage and monitor internal and external staff - all in one place.

Innovation

Our team is revolutionizing healthcare with our customers in mind.

Proven Results

Our clients see an average of 5-10x ROI in the first 90 days of using Flex.

Proven Results

How Flex helps customers improve care quality and staff engagement.

50%
Reduced Agency Costs*

70%
Reduced Admin Time*

90%
Shift Fulfillment By Internal Staff

40%
Increase in Staff Utilization

"A key driver of success on this project was to increase the average hours worked by team members. We were able to increase this by 25%, which is a huge increase. This is so much better for our residents. Another key driver was to reduce agency use by 20% and overall overtime. I really enjoy working with Flex. Our priorities become their priorities. They are true partners that become an extension of our company."

Valerie Owen, *Chief People Officer*

Trust by over 700 healthcare facilities

AMICA SENIOR LIFESTYLES   revera   OMA ONTARIO MEDICAL ASSOCIATION   S Health   Seasons RETIREMENT COMMUNITIES   SCHLEGEL VILLAGES

Accushield

Time and Attendance
Are you capturing all eligible staffing hours?

Capture sign-in/out data for both your staff and agency care providers while capturing other relevant data at the same time.

Make it a one-stop and done process!

The Accushield kiosk and optional mobile app sends sign-in/out data right to your facility payroll system, satisfying time punches and supporting your Payroll Based Journal requirements.

Other key benefits include:

- ⊘ Eliminate separate sign-in/our processes for staff and agency
- ⊘ Capture additional documents and data during sign-in
- ⊘ Ensure all eligible hours are captured in one solution
- ⊘ Validate actual agency hours against invoices
- ⊘ Track and trend agency utilization with reports and insights

Did you know? Approximately 20% of every dollar earned by a company in the US is lost to employee time theft and roughly 75% of companies have problems with time theft. With Accushield - you can automate the sign-in and sign-out process for both staff and agency providers, ensuring you're only paying for the work received.
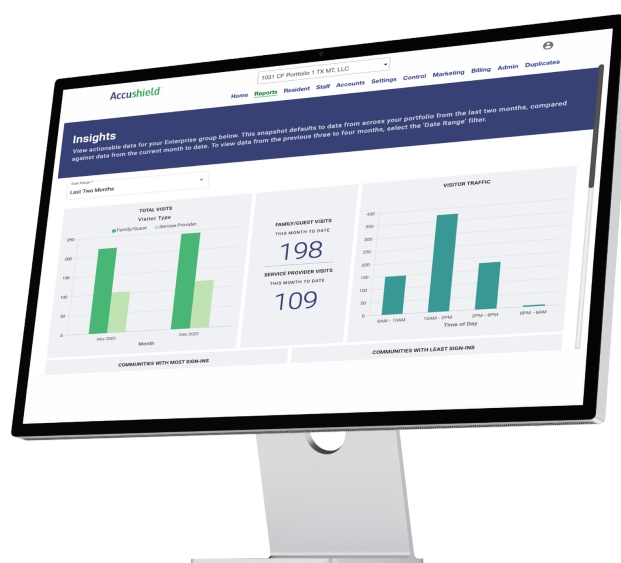
Accushield®

Reports and Insights

Unlock the power of data

Accushield's detailed reports and insight dashboard bring a new layer to resident-centered care and value-based purchasing.

Automated snapshot emails save managers time while improving quality outcomes!

- ⊘ Identify possible exposure risk trends
- ⊘ Evaluate residents at risk for isolation or depression
- ⊘ Track and trend agency utilization
- ⊘ Validate provider visit compliance
- ⊘ Identify busiest visitor times
- ⊘ Manage visitor sign-out compliance
- ⊘ Share third-party caregiver visit information during care conferences

Enabling Providers to spend less time collecting data, and more time using it to impact operations and clinical care!

Accushield®

Accushield Partner Network

Connecting systems, people, and companies

Accushield's partnerships with leading industry solutions drive workflow efficiencies for our customers.

Benefits of our partnerships for our customers include:

- ⊘ Eliminating duplicate data entry
- ⊘ Real-time care collaboration
- ⊘ Safety and security
- ⊘ Replacing manual processes with automation

   ...and so much more!

How it Works:

Resident and Staff Details: as information is entered into an Accushield partner's program, it is automatically sent to Accushield - eliminating the need to manually enter the same information twice.

Safety and Security: customers can use Accushield to unlock secured doors and alert residents to visitors based on activity at the kiosk - ensuring the safety of residents, staff, and other individuals.

Social Media: based on customized facility settings, social media links can instantly be sent to staff and visitors - increasing your online presence.

Accushield®

Accushield Skilled Nursing Success Program

Accushield goes above and beyond to ensure Skilled Nursing providers have access to tools and resources designed to maximize their success with Accushield solutions. The processes and tools below are 100% free and optional to all skilled nursing customers.

Monthly Skilled Nursing Webinar

All skilled nursing customers are welcomed to attend our recurring meeting where we will discuss regulatory changes, product solutions, use cases, return on investment, and more.

One-on-one customer meetings

We know that not all customers are alike. That's why we're offering one-on-one virtual or in-person customer meetings to discuss anything you need, including optimizing your settings, solution training, compliance, and more. If you're interested in scheduling a meeting, select the link in my email signature at your convenience.

Customized Return on Investment Analysis

As I've mentioned throughout my email to you, I'm hyper-focused on creating real return on investments for you. If you have not received a customized return on investment analysis, or you would like us to redo an old report, please let me know.

Compliance Support

Compliance can sometimes be an ugly term! Our goal at Accushield is to help our customers enable compliance without adding work to your teams. That's why we've created draft policies, joined industry organizations to steer lawmakers, and lobby on Capitol Hill to advocate for our customers.

Advancing Customer Feedback

Accushield leverages customer feedback to help drive the future of our solutions. If you or a colleague in your organization is interested in joining the Accushield Advisory Council, please let us know during your demo or sales process.
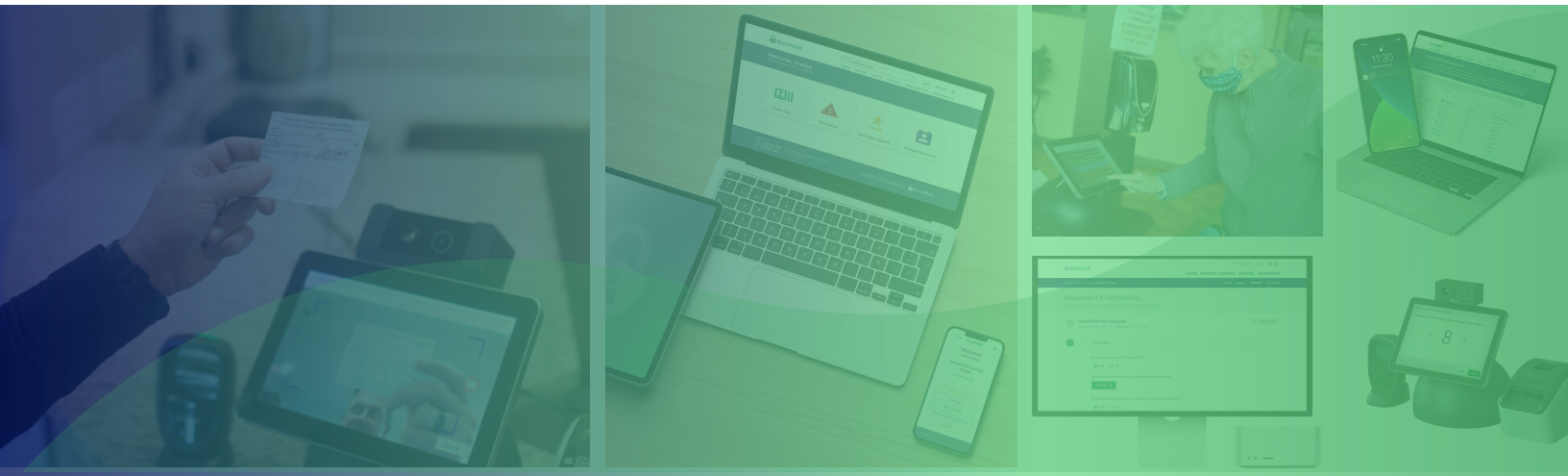
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